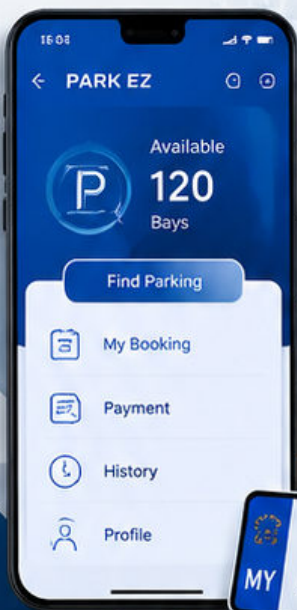




PARK EZ SDN BHD

SMART PARKING. EASY SOLUTIONS.
BETTER EXPERIENCE.



COMPANY PROFILE

INNOVATING PARKING. DELIVERING VALUE.



LPR
TECHNOLOGY



SMART ACCESS
CONTROL



DIGITAL PARKING
SOLUTION



REAL-TIME
MONITORING

 www.parkez.com.my

COMPANY OVERVIEW

PARK EZ SDN BHD is a proud Malaysian-owned company built on a foundation of over 10 years of industry expertise. We deliver comprehensive parking management solutions, blending innovative approaches with decades of proven experience to set new standards in the parking industry.



Manages over **5000** parking bays spread across **10** sites in Malaysia and Indonesia.

VISION

To cultivate a thriving business ecosystem rooted in a strong, values-driven culture that fosters growth, sustainability, and long-term success.

MISSION

To drive business expansion through technology innovation and diversify our services, delivering tailored solutions that exceed client expectations.



MARKET PRESENCE

12
SITES



SMART PARKING SOLUTIONS



ACCESS CONTROL SYSTEM



ADVANCED TECHNOLOGY



DIGITAL PAYMENT



REAL-TIME MONITORING



INNOVATING PARKING. DELIVERING VALUE.

We provide integrated and reliable solutions to ensure safe, efficient and clean parking environments.



SMART PARKING



SAFE & SECURE



CLEAN & SUSTAINABLE



EFFICIENT & RELIABLE

01



CAR PARK MANAGEMENT SERVICE

We deliver smart and efficient car park management solutions to maximise operational performance and customer satisfaction.



LPR / ANPR CAMERA



BARRIER GATE



PARKING GUIDANCE



CASHLESS PAYMENT



SEASON PARKING MANAGEMENT



REAL-TIME REPORTING

OUR SOLUTIONS

- ✓ Parking Operations
- ✓ Revenue Collection
- ✓ Season Parking Management
- ✓ Valet Management
- ✓ Parking Enforcement
- ✓ Parking Consultancy

02



SECURITY SERVICE

We provide professional security services to ensure safety, deter risks and protect people, assets and property.



CCTV MONITORING



ACCESS CONTROL



PATROL SERVICES



VISITOR MANAGEMENT



ALARM & RESPONSE



24/7 OPERATIONS

OUR SOLUTIONS

- ✓ Static Guarding
- ✓ CCTV Monitoring
- ✓ Access Control System
- ✓ Patrol Services
- ✓ Event Security
- ✓ 24/7 Security Operations

03



CLEANING SERVICE

We deliver high quality cleaning services to maintain a clean, healthy and pleasant environment.



FLOOR SCRUBBING



HIGH PRESSURE CLEANING



VACUUM CLEANING



WASHROOM HYGIENE



WASTE MANAGEMENT



MANPOWER SUPPLY

OUR SOLUTIONS

- ✓ Office Cleaning
- ✓ Commercial Cleaning
- ✓ Building Maintenance
- ✓ Car Park Cleaning
- ✓ High Pressure Cleaning
- ✓ Supply of Cleaning Manpower

SMART PARKING.
EASY SOLUTIONS.

BETTER EXPERIENCE.



EXPERIENCED TEAM



INNOVATIVE TECHNOLOGY



QUALITY SERVICE



TRUSTED PARTNER

EZP
PARK EZ SDN BHD

1. CAR PARK MANAGEMENT SERVICE

SMARTER PARKING. BETTER EXPERIENCE. HIGHER VALUE.

We deliver end-to-end car park management solutions powered by smart technology, experienced teams and proven processes to maximise operational efficiency, revenue and customer satisfaction.



SMART PARKING SOLUTIONS



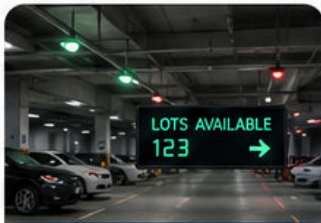
BARRIER GATE

Secure entry & exit with reliable access control.



LPR / ANPR CAMERA

Automatic number plate recognition for fast & seamless entry.



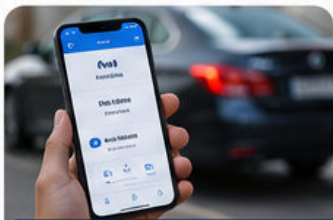
PARKING GUIDANCE SYSTEM

Real-time bay availability to improve parking convenience.



TICKETLESS PARKING

Cardless & ticketless experience for hassle-free parking.



MOBILE PAYMENT

Cashless & contactless payment for a faster parking experience.



PARKING CONTROL ROOM

Centralised monitoring and real-time operations 24/7.



PARKING OPERATOR STAFF

Trained & professional team ensuring smooth operations and excellent customer service.



SMART PARKING DASHBOARD

Data-driven insights for better decision making & performance optimization.

OUR SERVICES



PARKING OPERATIONS

Efficient daily operations, traffic flow management and customer assistance to ensure smooth parking experience.



REVENUE COLLECTION

Accurate collection, reconciliation and reporting for transparent and maximised revenue performance.



SEASON PARKING MANAGEMENT

Management of season passes, company parking and tenant validation with integrated system.



VALET MANAGEMENT

Professional valet service to enhance customer convenience and building image.



PARKING ENFORCEMENT

Enforcement and compliance management to ensure orderly parking and prevent misuse.



PARKING CONSULTANCY

Consultation on design, system, operations and strategies to improve efficiency and commercial value.



INNOVATIVE
TECHNOLOGY



EXPERIENCED
TEAM



OPERATIONAL
EXCELLENCE



MAXIMISED
REVENUE



CUSTOMER
SATISFACTION



SOP PARKING OPERATION

STANDARD OPERATING PROCEDURE

We are committed to deliver efficient, secure and customer-focused parking operations through a structured and disciplined process.



OUR COMMITMENT

- ✓ Safety & Security
- ✓ Operational Excellence
- ✓ Accurate Reporting
- ✓ Customer Satisfaction
- ✓ Integrity & Accountability

SOP PROCESS FLOW – PARKING OPERATION

1

BASIC CLEANING

Staff do the basic cleaning at parking office & entire parking area.



2

CHECK EQUIPMENT

Staff do the checking of parking equipment functioning.



3

TICKET / TOUCH N GO / VISA CHECK

Staff make sure the ticket / Touch N Go / Visa at Entry station and ready operation.



4

MONEY FLOATING CHECK (IF ANY)

Staff make sure the money floating at APS sufficient and ready for operation (if any).



5

PARKING OPERATION START

Parking operation start.



6

HANDLE COMPLAINTS

Ensure all complaints are properly handled and reported to proper channel.



7

CAR PARK ROUNDING

Carry out the scheduled car park rounding at the car park.



8

REPORT INCIDENTS

Accurately reporting all incidents to managers. (if Any)



9

DAILY SALES REPORT

Prepare daily sales reports before end of shift.



10

BANK IN REPORT

Bank in daily sales report to company bank account.



11

CHECK & RECONCILE

Check & Reconcile by Operations Executive.



12

SUBMIT TO HQ – ACCOUNTS

Submit to HQ – Accounts.



OUR KEY FOCUS



SAFETY FIRST



ACCURACY & TRANSPARENCY



EFFICIENT PROCESS



TEAMWORK & RESPONSIBILITY



CONTINUOUS IMPROVEMENT

SMARTER PARKING. BETTER EXPERIENCE.



SMART TECHNOLOGY



SECURE ENVIRONMENT



HAPPY CUSTOMERS



OPTIMISED OPERATIONS

SOP FOR VALET PARKING / JOCKEY SERVICE

PROFESSIONAL SERVICE. SAFE HANDLING. CUSTOMER SATISFACTION.

This SOP ensures every valet parking / jockey service is delivered professionally, securely and efficiently to provide the best experience for our valued customers.

-  SAFE & SECURE
-  PROFESSIONAL
-  EFFICIENT
-  CUSTOMER FOCUSED

PROCESS FLOW – VALET PARKING / JOCKEY SERVICE

1 CUSTOMER HANDOVER CAR KEY TO JOCKEY



Customer hands over car key to the jockey.

2 INSPECT FOR VISIBLE EXTERIOR DAMAGE



Inspect for any visible exterior damage on the car.

3 FILL VALET KEY TAG & ID TAG. ISSUE "VALET ID TAG"



Fill in the Valet Key Tag & ID Tag. Issue the "Valet ID Tag" to the customer.

4 DRIVE & PARK THE CAR AT RESERVED / DESIGNATED JOCKEY PARKING PLACE



Drive & park the car at the reserved / designated jockey parking place.

5 KEEP THE CAR KEY SAFELY INSIDE THE KEY CABINET



Keep the car key safely inside the key cabinet.

6 FILL IN THE JOCKEY TRANSACTION RECORD



Fill in the Jockey Transaction Record.

7 CHECK THE "VALET ID TAG" PRESENTED BY THE CUSTOMER UPON COLLECTING THEIR CAR



Verify the "Valet ID Tag" before proceeding to return the car.

8 PAY FOR THE PARKING TICKET AND PRESS FOR RECEIPT BEFORE COLLECTING THE CAR



Settle the parking fee and press for receipt.

9 COLLECT PAYMENT FROM CUSTOMER BEFORE RETURNING THE CAR KEY



Collect payment from customer before returning the car key.

10 UPDATE THE JOCKEY TRANSACTION RECORD



Update the Jockey Transaction Record with payment details.

11 CHECK & RECONCILE BY OPERATIONS EXECUTIVE



Check & reconcile all records, cash, and receipts.

12 SUBMIT TO HQ – ACCOUNTS



Submit all documents and reports to HQ – Accounts.

KEY POINTS TO REMEMBER



Handle every vehicle with care and responsibility.



Always secure car keys in the key cabinet.



Communicate politely and professionally.



Ensure accuracy in records and transactions.



Maintain security, trust and customer confidence.



OUR PARKING EXPERTISE

Smart Solutions. Better Operations. Greater Value.

We leverage technology, experience and innovation to deliver efficient parking management that drives revenue, enhances image and ensures smooth operations every day.



PARK EZ
SMART PARKING SOLUTIONS

LOTS AVAILABLE
123 →



EXPERIENCED TEAM

Professional & trained parking specialists



SMART TECHNOLOGY

LPR, Cashless & Integrated parking system



MAXIMISED VALUE

Improve revenue & efficiency for asset owners



TRUSTED PARTNER

Reliable, accountable & customer focused

01

REVENUE CONTROL / MINIMIZE LEAKAGES



Tight control on cash & cashless transactions.



Real-time monitoring & daily reconciliation.



Prevent leakages with strong process, audit & reporting.



Transparent reporting with complete accountability.



02

ADD REVENUE FROM OTHERS SERVICE



EV Charging Stations



Advertising & Digital Platform



Car Wash Services



Other Value Added Services



Create new income streams and increase overall profitability.

03

INCREASE IMAGE



Well-managed parking improves the overall property image.



Professional staff & uniformed team.



Clean, safe & organized parking environment.



Enhance customer satisfaction & confidence.



Good parking creates a good first impression.

04

SMOOTH DAILY PARKING OPERATIONS BY LPR TECH & CASHLESS PAYMENT



LPR / ANPR Technology for fast & seamless entry & exit.



Cashless Payment for convenient & contactless experience.



Reduce congestion & waiting time.



Improve efficiency & operational productivity.



Faster flow. Happier customers. Higher efficiency.



**WE DELIVER
MORE VALUE
TOGETHER**



**MAXIMISE
REVENUE**



**REDUCE
RISKS**



**IMPROVE
EFFICIENCY**



**ENHANCE
EXPERIENCE**



**BUILD A
SUSTAINABLE
FUTURE**



VALUE ADDED SERVICES

MORE THAN PARKING, WE CREATE MORE VALUE.

PARK EZ SDN BHD

We go beyond parking management by offering value-added services that enhance convenience, generate additional revenue and create a better experience for all.



ENHANCE EXPERIENCE



INCREASE REVENUE



SUSTAINABLE SOLUTIONS



SAFE & RELIABLE



01 EV CHARGING

Powering the future of mobility.



Provide EV charging stations for a convenient charging experience.



Support green mobility and sustainable future.



Generate additional revenue stream.



02 ADVERTISING

Turn your parking space into a powerful platform.



Strategic advertising placement for maximum visibility.



Digital & static advertising solutions available.



Additional income with zero impact on parking operations.



03 CAR WASH

Clean car, happy customers.



Professional car wash services with quality care.



Value convenience for customers while they park.



Boost customer satisfaction and create extra revenue.



04 SOLAR ROOFING PARKING

Powering today, sustaining tomorrow.



Utilise solar energy to reduce electricity cost.



Environmentally friendly and sustainable solution.



Long-term savings and potential green incentives.



THE BENEFITS TO YOU



ENHANCED CUSTOMER EXPERIENCE

More services, more convenience.



ADDITIONAL REVENUE STREAM

Maximise the potential of your parking asset.



SUSTAINABLE FUTURE

Support green initiatives and smart solutions.



STRONG PARTNERSHIP

We deliver, you benefit. Together we grow.

SMARTER PARKING.
MORE VALUE. BETTER FUTURE.

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OUR MALAYSIA CLIENTS

Trusted by government agencies, healthcare institutions
and private organizations across Malaysia.

YOUR CAR.
OUR CARE.
YOUR TRUST.
OUR COMMITMENT.

01**SWCorp
Malaysia****02****Kementerian
Kesihatan
Malaysia****03****Kompleks
Kesihatan
Cyberjaya****04****MKN Embassy
Techzone
Cyberjaya****05****Kumpulan Danau
Lumayan Sdn Bhd****06****Selgate Specialist
Hospital Rawang****07****Kompleks
Evo Bangi****PROFESSIONAL
MANAGEMENT****RELIABLE
SERVICE****MAXIMISE
REVENUE****ENHANCE
EXPERIENCE**